



**CSC Health**  
A Service of Chinatown Service Center  
華埠服務中心

The Chinatown Service Center (CSC) is a nonprofit organization that provides multilingual health and social services, employment training and counseling in the Greater Los Angeles area. For further information on CSC, visit our website at <https://www.cscla.org/>

**Position:** CalAIM Community Supports Case Manager

**Department:** Medical Department

**Reports to:** CalAIM Project Director

**Open Date:** [ASAP]

**Closing Date:** Until filled

**Pay Range:** \$23 - \$25 Per Hour

### **Job Purpose:**

CSC is seeking an experienced and highly motivated person to join our team as a Case Manager for the California Advancing and Innovating Medi-Cal (CalAIM) program in providing comprehensive case management services to CalAIM recipients in the three Community Supports (CS) offering Asthma Remediation, Housing Transition Navigation Services, and Housing Tenancy and Sustaining Services. The CalAIM Community Supports Case Manager is responsible for all case management activities associated with the designated program.

### **Duties and Responsibilities**

- Provide case management services to all clients as needed and follow policies and procedures, including but not limited to intake, assessment, care planning, linkage, and consultation to resources in the community.
- Develop and implement individualized care plans tailored to each client's unique needs and develop service plans with clients to help them move toward independence and self-sufficiency.
- Provides health promotion and self-management training.
- Advocate on behalf of clients with healthcare professionals.
- Serve clients and community with empathy and awareness of appropriate boundaries.
- Identify barriers to case management and provide effective assistance.
- Maintain accurate and up-to-date case records and documentation.
- Monitor treatment adherence and inform teams of any change or lack of adherence.
- Perform other duties as assigned.

### **Qualifications**

- Bachelor's degree in a related field or relevant work experience
- Strong interpersonal skills and critical thinking abilities
- Basic computer and Internet skills: MS Word, Excel, and Internet
- Effective oral and written communication skills



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- Bilingual in English and Spanish and/or Cantonese/Mandarin preferred
- Available to work occasional evenings or weekends if needed
- Knowledge of available community resources and understanding of the field of social service
- Have a valid California driving license and reliable transportation

## Work Environment

- Primarily remote services to conduct home visits with clients
- Must be able to drive to meet with clients at various locations (80%)

## Benefits

At Chinatown Service Center, we strive to create a rewarding work environment that offers personal and professional growth. We're dedicated to enhancing community health and well-being and seeking passionate individuals to join us in this mission. Our goal is to make a difference in our community and in the lives of the people we serve.

- We value and understand the importance of a healthy work-life balance.
- We recognize the commitment of our employees.
- We offer generous time-off policies to ensure our employees can rest and recharge.
- We offer a comprehensive health insurance plan, including:
  - Medical, Dental, Vision, and Life Insurance Plans
- We offer 403(b) and 457(b) retirement plans, tax-advantaged retirement savings plans, to all of our employees.

**Join us and experience the fulfillment of knowing that your work truly matters.**

**Please send your resume to:**

[cschr@cscla.org](mailto:cschr@cscla.org)

**Subject: CalAIM Community Supports Case Manager**

**Chinatown Service Center is a nondiscrimination equal opportunity employer. Reasonable Accommodations are available upon request to individuals with disabilities.**