



華埠服務中心
Chinatown Service Center



CSC Anniversary
Celebration Gala

Love, Hope
and Blossom
愛 · 希望 · 新綻放

◆ —◆
華埠服務中心
52週年募款晚宴
09/30/2023



Hilton San Gabriel
225 West Valley Boulevard
San Gabriel, Ca 91776





Thank you for investing in tomorrow's leaders

Bank of America is proud to support Chinatown Service Center for showing our young people that hard work, teamwork and reaching for excellence can lead to a bright tomorrow.

You're an inspiration to our future leaders and to us all.

Visit us at [bankofamerica.com/about](https://www.bankofamerica.com/about).

BANK OF AMERICA 

“ I wanted CSC to be the most reputable non-profit service agency providing services to the public in our community, or wherever in a way that is honorable and honest and with full service to the satisfaction of the needy. ”

In Loving Memory of
Judge Ronald S.W. Lew

(September 19, 1941 – May 19, 2023)

Judge Lew became a board member and incorporated CSC into a 501(c)(3), drafted the by-laws, became the first President of the Board of Directors, and remained on a three-year term.

In Loving Memory of
CSC Board President Emeritus

Bee Hsu

(November 10, 1954 - November 13, 2022)

Bee Hsu was our Gala Committee Chair and a community leader. Bee's family organized a fundraiser to raise money for *Chinatown Service Center's Youth Scholarship* to help deserving students in need who are transitioning into college.

Please join Bee Hsu's family at **Bee Hsu's Memorial Hall** located on Celemeta. A virtual memorial hall, where all the lovely and wonderful memories of Bee Hsu are shared.

Bee's Virtual
Memorial Hall



Board of Directors 2023



Vinh Ngo
PRESIDENT
SVP, Risk Management
Bank of America



C Joseph Chang
VICE PRESIDENT
Board of Education
San Marino Unified School
District's Governing Board



Henry Kwong
IMMEDIATE PAST
PRESIDENT
Universal Funeral Group



Ted Ramirez
SECRETARY
CEO, Echo Park
Capital Advisors



Lawrence Tam
TREASURER
Dir. Marketing Management
Retention Operations, AT&T



Gloria Tang
PRESIDENT EMERITUS
VP, Deposits Management
First Republic Bank
(Retired)



Roy Jasso
PRESIDENT EMERITUS
VP, Community
Development Department
(Retired)



Wilson Tang
BOARD MEMBER
SVP & District Administrator
Cathay Bank
(Retired)



Heidi Kwok
BOARD MEMBER
President
Heidi Kwok CPA



Irene Li Williams
BOARD MEMBER
First Vice President,
District Administrator
Cathay Bank

Letter from Board President



Vinh T. Ngo
Board President

Thank you for attending our 52nd Anniversary Celebration Gala and for supporting Chinatown Service Center (CSC). Your presence brings us great honor tonight as we celebrate “Love, Hope, and Blossom”. In addition, we are celebrating the life legacies of two of our own past presidents in Judge Ronald Lew and Bee Hsu.

During this past year, we expanded our strategic vision to serve more Clients and Patients into the San Gabriel Valley based on the growing needs of our community. Through the covid pandemic then the tragic January 21, 2023 Mass Casualty Incident in Monterey Park, CSC has exponentially expanded our mental health aspect to better serve our Clients and Patients.

Our services and touch points have grown to over 150,000 per year in Social Services (seniors, after-school childcare), Business support (new business coaching, VITA), and Health Clinics (medical, dental, optometry, mental health counseling). With your support and advocacy, we acquired a new Medical Building in Chinatown Los Angeles which will serve as our new Administration Office.



Over the last year, we lost two titans of the API community in Judge Ron Lew and Bee Hsu who both played significant roles in the legacy and growth of CSC in addition to their respective Leadership as mentors to the legal field and advocates to the community.

On behalf of the Board, we want to recognize the ongoing outstanding work of our Staff, who delivers daily to keep our community thriving. I wish everyone great prosperity and an enjoyable evening.

With gratitude,

Sincerely,

A handwritten signature in black ink, appearing to be the initials 'VN' or similar, written in a cursive style.

Vinh T. Ngo
September 30, 2023





CSC Anniversary
Celebration Gala

CSC Board Presidents (1971-2023)

1975-1976 Ronald S. W. Lew

1976-1977 Ronald S. W. Lew

1977-1978 Rev. Joseph Wong

1978-1979 Robert Lee

1979-1980 David Lau

1908-1981 Evelyn Lee Cucchiarella

1981-1982 Robert LEm

1982-1983 Yet Lock

1983-1984 Dan Louie Jr.

1984-1985 Ronald S. W. Lew

1985-1986 Allen Wong

1986-1987 Kenneth Chan

1987-1988 Thomas S. Loo

1988-1989 Scott W. Lee

1989-1990 Marion C. Fay

1990-1991 Barton Choy

1991-1992 Franklin Tom

1992-1993 Valiant Chiu

1993-1994 Patrick Lee

1994-1995 Roella Hsieh Lovie

1995-1996 Goerge Ma

1996-1997 Betty Wong

1997-1998 Betty Wong

1998-1999 Susan Lew Song

1999-2000 Jon Yasuda

2000-2001 Jon Yasuda

2001-2002 Jon Yasuda

2002-2003 Roger Yuen

2003-2004 Deborah F. Ching

2004-2005 Deborah F. Ching

2005-2006 Deborah F. Ching

2006-2007 Roy Jasso

2007-2008 Roy Jasso

2008-2009 Teodoro (Ted) Ramirez

2009-2010 Roy Jasso

2010-2011 Roy Jasso

2011-2012 Peter Ng

2012-2013 Peter Ng

2013-2014 Peter Ng

2014-2015 Roy Jasso

2015-2016 Roy Jasso

2016-2017 Bee Hsu

2017-2018 Bee Hsu

2018-2019 Gloria M. Tang

2019-2020 Gloria M. Tang

2020-2021 Henry Kwong

2021-2022 Henry Kwong

2022-2023 Vinh Ngo



Peter Ng
Chief Executive Officer

2023 marks another strong year of tremendous community work, now our 52nd year for Chinatown Service Center (CSC). As we look back, our Legacy of Service started for the Immigrant families in Chinatown and over time expanded to the general communities in the San Gabriel Valley and beyond Southern California. I am thankful to our community for entrusting in our services; our sponsors and supporters in believing in us; our Staff for delivering for CSC; and of course, the Board of Directors for their guidance to our strategic plans and visions.

This Year, we celebrate “Love, Hope, and Blossom”. We are also celebrating the prolific legacies of our two past presidents in Judge Ronald Lew and Bee Hsu. These two leaders have been pillars of the API community which we are blessed to have had them in CSC’s rich history of dedicated leaders.

I am pleased to report a few significant milestones of CSC’s growth this year: acquisition of our new Administration Building in Chinatown Los Angeles, and renovation commencement of our new Regional Medical Facility in Alhambra. We continue to expand our services reaching over 150,000 annual touch points in our Social Services and Community Health Clinics. This year, we further grew our partnerships with USC Keck School of Medicine, UCLA’s East West Medicine, and launched CSC Lending – a Community Development Financial Institution (CDFI) who will serve the small businesses in Southern California.



We have grown significantly to serve the needs of our community. Specific to the January 21, 2023 tragedy in Monterey Park, we quickly coordinated with local Government entities as well as API non-profits in creating a Victim’s Fund in addition to providing ground level mental health resources. We have expanded this service by partnering with the City of Monterey Park in creating a Resiliency Center at the local Sierra Vista Park Community Center so that there is ongoing mental health counseling.

Thank You to all our supporters, donors, collaborating organizations, Staff, and Board Directors. You are the core that makes CSC strong and with you we will accomplish even more into the future. I wish all of you and your families the best!

Sincerely,

A handwritten signature in black ink, appearing to read 'Peter Ng', written in a cursive style.

Peter Ng,
September 30, 2023





**Certificate of
Congressional Recognition**

Presented to the

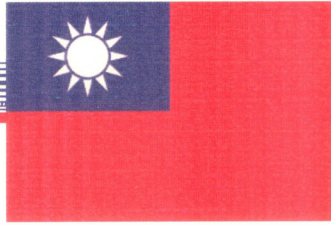
CHINATOWN SERVICE CENTER

*In Recognition of Your High Standards of Excellence and Outstanding Achievements.
Your Remarkable Contributions to the Asian American Community are Truly Commendable
and Greatly Appreciated. Your Commitment to Community Service and Uplifting
Vulnerable Populations Has Made a Lasting and Positive Impact on Society.
Congratulations on 52 Years of Accomplishments and
Best Wishes in Your Future Endeavors!*

~ 52ND ANNUAL FUNDRAISING GALA ~

SEPTEMBER 30, 2023

Judy Chu
Judy Chu, Ph.D.
Member of Congress, 28th District



Certificate of Recognition

Presented to

The Chinatown Service Center

We would like to express our deepest appreciation for your exemplary contributions to Chinatown and its surrounding communities in the past 52 years. We wish you continued growth, prosperity and success.

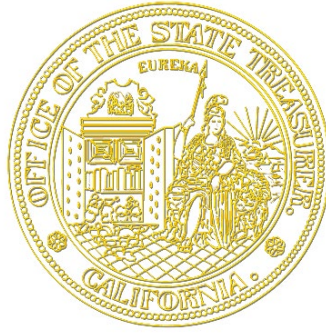
A handwritten signature in black ink, reading "A. Chi", is written over a horizontal line.

Amino C. Y. Chi

Director General

Taipei Economic and Cultural Office in Los Angeles

September 30, 2023



THE HONORABLE FIONA MA

California State Treasurer

Recognizes the

Chinatown Service Center

◆ 52nd Anniversary Celebration ◆

On Behalf of the State of California, I Hereby Award this Certificate of Recognition in Honor of Your Fifty-Two Years of Service to the Golden State's Asian and Pacific Islander Communities as One of the Largest Community-Based, Federally Qualified Health Centers and Human Services Organizations in the Nation. Thank You for Empowering California's Diverse Communities, Improving the Quality of Life for Historically Underserved Populations, and Ensuring Equal Opportunity for All.

Congratulations and Best Wishes for Continued Success.

Fiona Ma, CPA

California State Treasurer

Dated this 30th Day of September, 2023

Assembly

CERTIFICATE OF RECOGNITION

Presented to:

Chinatown Service Center

On behalf of the California State Assembly, it is my privilege to present you with this certificate of recognition in honor of your 52nd Anniversary Celebration Gala. I commend your leadership in providing outstanding services that promote a better quality of life and equal opportunities for immigrants and marginalized communities. Thank you for providing vital services, including healthcare, youth support services, government benefits program enrollment, and much more!

Congratulations on 52 remarkable years of service and best wishes for the continued success of your organization!



A handwritten signature in blue ink, appearing to read "MFong".

Mike Fong, Assemblymember
49th District

September 30, 2023

Assembly

CERTIFICATE OF RECOGNITION

CHINATOWN SERVICE CENTER

52ND ANNIVERSARY CELEBRATION GALA

On behalf of the California State Legislature and the 54th Assembly District, I commend you for your unwavering dedication, service, and commitment to the residents of Los Angeles. Thank you for your hard work in giving back to the community and advocating for marginalized communities. Congratulations on your 52nd anniversary, and best wishes on your future endeavors and continued success!



September 30, 2023

Miguel Santiago

MIGUEL SANTIAGO

Assembly Member
Fifty-Fourth District



BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

866 KENNETH HAHN HALL OF ADMINISTRATION / LOS ANGELES, CALIFORNIA 90012 / (213) 974-1111

HILDA L. SOLIS
SUPERVISOR, FIRST DISTRICT



September 30, 2023

Dear Chinatown Service Center (CSC) and Friends,

Welcome to the 52nd Anniversary Celebration Gala! Since 1971, the Chinatown Service Center has worked in our communities to provide a comprehensive range of social and healthcare services. In the aftermath of the tragedy in Monterey Park in January, Chinatown Service Center stepped up to offer a wide range of mental health services and partnered with the City of Monterey Park to open a Healing and Resiliency Center at Sierra Vista Park for those impacted by the incident.

I would like to thank the Chinatown Service Center and all stakeholders who made this wonderful gala a reality and extending an invitation to our office to share in the celebration!

Congratulations on 52 years of dedicated service to the community, with many more wonderful years to come!

Sincerely,

A handwritten signature in cursive script that reads "Hilda L. Solis".

HILDA L. SOLIS
Supervisor, First District
Board of Supervisors



JEFFREY PRANG
ASSESSOR
COUNTY OF LOS ANGELES
500 WEST TEMPLE STREET, ROOM 320
LOS ANGELES, CALIFORNIA 90012-2770
assessor.lacounty.gov
(213) 974-3101



September 30, 2023

Chinatown Service Center
767 North Hill Street
Los Angeles, CA 90012

Dear Friends and Honored Guests,

On behalf of the Office of the Los Angeles County Assessor, it is my great pleasure to welcome you to the *52nd Anniversary Celebration Gala* hosted by *Chinatown Service Center*.

Beginning with its establishment in 1971, Chinatown Service Center continues its mission to provide outstanding services and advocacy that promote better quality of life and equal opportunity for immigrants and other communities. Through assistance to over 30,000 clients annually, the work of Chinatown Service Center promotes healthy and thriving communities for us all to enjoy.

I join you in extending my congratulations to Chinatown Service Center; Peter Ng, CEO; and its board members and staff.



Thank you for all your leadership and thank you to Chinatown Service Center for your continued service.

Sincerely,

A handwritten signature of Jeffrey Prang in black ink.

JEFF PRANG
Assessor



Chinatown Service Center

52nd Anniversary

The Monterey Park City Council hereby extends our sincere congratulations as you celebrate your 52nd Anniversary Celebration Gala. We commend your dedication and commitment to providing outstanding services and advocacy that promotes a better quality of life and equal opportunities for immigrants and other communities. The City Council further extends our best wishes for continued success in all your future endeavors.

Presented on this 30th day of September 2023


Jose Sanchez
Mayor

Thomas Wong
Mayor Pro Tem

Vinh T. Ngo
Council Member

Yvonne Yiu
Council Member

Henry Lo
Council Member



City of Alhambra

HEREBY OFFERS BEST WISHES

CHINATOWN SERVICE CENTER

THE ALHAMBRA CITY COUNCIL, ON BEHALF OF THE CITIZENS OF ALHAMBRA, HEREBY OFFERS BEST WISHES TO THE CHINATOWN SERVICE CENTER (CSC) UPON THE OCCASION OF THEIR 52nd ANNUAL CELEBRATION GALA. SINCE 1971, THE CHINATOWN SERVICE CENTER HAS BEEN ONE OF THE LARGEST COMMUNITY-BASED CHINESE AMERICAN HEALTH AND HUMAN SERVICE ORGANIZATIONS IN SOUTHERN CALIFORNIA, PROVIDING A RANGE OF SERVICES TO OVER 100,000 VISITS ANNUALLY. THE CITY OF ALHAMBRA IS PROUD OF THE WORK ACHIEVED BY THE CSC OFFERS BEST WISHES FOR CONTINUED SUCCESS.

PRESENTED BY
THE ALHAMBRA CITY COUNCIL

MAYOR ADELE ANDRADE-STADLER VICE MAYOR ROSS MAZA
COUNCILMEMBERS: SASHA RENÉE PÉREZ KATHERINE LEE JEFFREY MALONEY

ISSUED THIS 30th DAY OF SEPTEMBER 2023



ADELE ANDRADE-STADLER, MAYOR

City of San Gabriel



CERTIFICATE of RECOGNITION

Presented to

Chinatown Service Center

*In recognition of your 52nd Anniversary Celebration Gala,
the Mayor and the City Council of San Gabriel wish to
congratulate you on this milestone event and thank you
for your continuous positive impact on the community.*

Presented this 30th Day of September 2023



John R. Harrington, Mayor

John Wu, Vice Mayor

Eric L. Chan, Council Member

Tony Ding, Council Member

Denise Menchaca, Council Member



ADVANCING HEALTHCARE THROUGH INTEGRATIVE EAST-WEST MEDICINE

30 Years of Excellence at UCLA Health

TOTAL IMPACT 2022

- 30,000+ Patient Visits
- 50+ Health Professionals Trained
- 120+ Undergraduate Students Trained
- 9 Education Training Programs Supported
- 70 Graduate Students Trained
- 9 Conferences/Workshops Provided
- 38 Residents and Fellows Trained
- 1500+ Social Media Followers

EDUCATION PROGRAMS



“By using western medicine to look at the trees and Chinese medicine to look at the forest, we have a much more comprehensive view of health.

-- Dr. Ka-Kit Hui





In the past few decades, Chinatown - a community close to the Los Angeles Business District - became the home to many newly arrived immigrants, refugees, and their families. Most of these immigrants were low income families with little to no literacy in English. Being linguistically isolated, these families did not know how or where to get resources to help them achieve a better living situation. In order to meet the needs of these families and other immigrants coming into Los Angeles, Chinatown Service Center was established.

Chinatown Service Center (CSC) was founded in 1971, when the Pastor of the Chinese United Methodist Church started an outreach program to provide bilingual services to Chinese immigrants. The Church provided an office space for one paid bilingual staff along with several volunteers to help the newly-arrived immigrants adjust culturally to their new surroundings. In 1975, with the assistance of Judge Ronald Lew and other community leaders, CSC was incorporated as a non-profit organization dedicated solely to serving the community.

During that same year, with the assistance and support from the Chinese Consolidated Benevolent Association, CSC received its first government grant from the City of Los Angeles to operate an employment service program for the community. Poy Wong - one of the chairs from the Chinese Consolidated Benevolent Association - and its members continued their efforts to assist CSC in receiving government grants. As a result of the hard work and support from different individuals as well as the community, CSC was able to receive more grants from the government. In return, CSC continued to expand due to the high demand of services sought after by the immigrants. In 1985, CSC moved to the ground floor of the newly built Cathay Manor, a housing project designed to accommodate elderly immigrants. After four years at Cathay Manor; however, CSC needed to increase its space due to expansion. And so in 1991, CSC established its second (and present) office in Alpine Towers Plaza. In 1998, CSC did away with having separate offices in Los Angeles and moved all its services and offices under one roof at Alpine Towers Plaza. CSC continued to expand; in 1992, CSC opened a satellite office in the City of Monterey Park to provide services for the residents of the West San Gabriel Valley.

History of Chinatown Service Center

In addition to services for residents, there was also a great need to have services provided to the youth in the community. As a result, CSC's Youth Center opened its doors in 2001. A 2nd Medical Clinic was opened in 2010 in the City of Alhambra. In 2015, a 2nd Dental Clinic was opened in the City of Monterey Park and a 3rd Dental Clinic was opened with the Behavioral Health Division in the City of Alhambra in 2016. Another new Medical and Dental Clinic has opened to serve the San Gabriel communities in 2017. In 2018, we opened an Optometry Department at our main clinic site on Hill Street in Chinatown. In 2019, CSC added specialties services, Chiropractic, GL., and Podiatry. On May 1st, 2020, CSC was awarded a grant and the US HHS designation of "Certified Community Behavioral Health Clinic" (CCBHC). We added Suite #206 at the Alhambra BH Clinic to facilitate the need. In November, CSC expanded the Alhambra Medical Clinic in adding the adjacent suite #106. CSC also acquired a new mobile unit to visit school and housing sites. In 2021, CSC was recognized on the Achievement of Recognition for Patient-Centered Medical Home (PCMH) in providing patients a care delivery model where patient treatment is coordinated through their family doctor to ensure they receive the necessary care when and where they need it, in a manner they can understand. CSC programs are also partnered with schools, churches, and other organizations with staff stationed on-site.

Today, CSC is the largest community-based Chinese-American health and human service organization in Southern California. CSC provides a comprehensive range of services, organized under eight service categories: Social Services, Behavioral Health, Medical Services, Dental Services, the Small Business Program, the Youth Center, the Child Development Center, and In-home Senior Care Services. Services are available in a variety of dialects, including (but not limited to): Cantonese, Mandarin, Toisan, Chiu Jou, Vietnamese, Spanish, and Khmer (Cambodian).

CSC was also involved in disaster situations such as the 1992 Los Angeles Riot and the 1994 Northridge earthquake. CSC together with the former chairs of the Chinese Consolidated Benevolent Association, Mr. Chan and Mr. Chiu, banks, other organizations, and volunteers to provide services to the victims such as distributing food, assisted them to apply benefits that were available to them and personal needs. CSC was under the seven Executive Directors during the 50 years of services, Joyce Law, Irene Chu, Debbie Ching, Diane Poon, Lawrence Lue, Karen Blakeney, and our present Chief Executive Officer, Peter Ng.



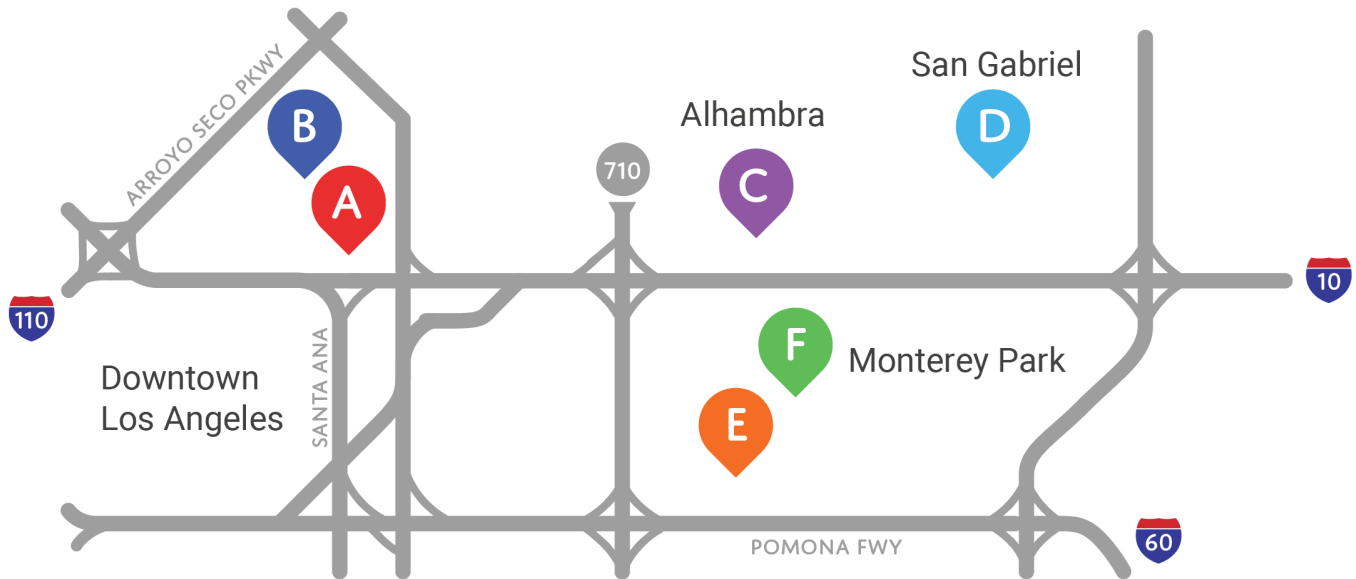


華埠服務中心
Chinatown Service Center



CSC Health
A Service of Chinatown Service Center
華埠服務中心

Our Locations



A Chinatown Headquarter
767 N. Hill St., Los Angeles, CA 90012
Family Practice / Dental / Optometry /
Behavioral Health / Social Services /
Youth Center / Vaccine Clinic

B Chinatown
711 W. College St.,
Los Angeles, CA 90012
Vaccine Clinic / Community
Economic Development (CED)

C Alhambra
320 S. Garfield Ave.,
Alhambra, CA 91801
Family Practice / Dental / Optometry /
Behavioral Health / Vaccine Clinic

D San Gabriel
555-559 W. Las Tunas Dr.,
San Gabriel, CA 91776
Family Practice / Dental / Vaccine Clinic

E Monterey Park
855 S. Atlantic Blvd.,
Monterey Park, CA 91754
Family Practice / Dental / Behavioral
Health / Vaccine Clinic

F Monterey Park
112 N. Chandler Ave., # 105,
Monterey Park, CA 91754
Social Services

www.cscla.org
cscinfo@cscla.org
@chinatownservicecenter
@chinatownservicecenter

Call us for appointment and actual
suite numbers for each department.

General 213-808-1700
Medical Appointment 213-808-1792





李家莊粉麵廠

LEE'S NOODLE

Tel: (323) 981-0888

Fax: (323) 981-8388

721 Monterey Pass Road.,
Monterey Park, CA 91754

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RICE PAPER



素腸粉 / Bánh Cuốn Chay

RICE CAKE ROLLED



豬腸粉 / Bánh Cuốn Tôm Khô

RICE CAKE ROLLED



新鮮幼湯粉 / Hủ Tiếu Canh

THIN RICE NOODLE



新鮮沙河粉 / Hủ Tiếu Ấp Chảo

RICE NOODLE



河粉 / Phở

PHO

Vision Statement

Thriving Lives in Empowered Communities

Mission Statement

To provide outstanding services and advocacy that promote better quality of life and equal opportunity for immigrants and other communities.



Fundraising Gala Committee



Vinh T. Ngo	President	Alex Pineda	Data Entry
C Joseph Chang	Vice Board President	Amy Zhao	Program Manager
Henry Kwong	Immediate Past President	Dr. Andrew Lam	Director of Operations- Simulation Center
Ted Ramirez	Secretary	Cathy Ly	Patient Care Coordinator
Lawrence Tam	Treasurer	Cecily Lau	Dental Department Manager
Gloria Tang	President Emeritus	Eddy Lee	CED Coordinator
Roy Jasso	President Emeritus	Emma Lopez	Revenue Cycle/ Compliance Representative
Heidi Kwok	Board Member	Jean Chan	Employment Service/ Program Manager
Wilson Tang	Board Member	Jerry Lim	IT Manager
Irene Li Williams	Board Member	Johnny Huang	Business Counselor
Peter Ng	Chief Executive Officer	Jorge Garcia	ECM Care Coordinator
Daisy Ma	Chief Government and Community Relations	Kaitlin Pham	Referral Coordinator
Elyse Hwu	Director of Development	Larry Chu	Construction Project Manager
Peggy Zhou	Junior Graphic Design	Macy Chen	Program Supervisor
Carol Li	Development Coordinator	Sherry Fong	Accountant Manager
Niki Calderon	Graphic Design Intern	Sierra Chu	After School Program Coordinator
Gene Hui	Patient Experience Manager		

Saturday,
September 30, 2023



華埠服務中心
Chinatown Service Center

52nd Anniversary Celebration Gala Program

6:00 Doors Open

6:30 Opening- Lung Kong Tin Yee Dance Troupe

6:45 Welcome Remark

Vinh T. Ngo, Councilmember of City of Monterey Park and
CSC Board President

6:50 Remarks

7:20 In Tribute to

Judge Ronald S.W. Lew

CSC Board President Emeritus Bee Hsu

7:30 Dinner starts

7:45 CSC Intro Video

7:50 New Project Announcement

8:00 Raffle Ticket Prize Draw

8:10 Performance by 2-U-Neek

8:30 Greetings Video

8:40 Raffle Ticket Prize Draw

9:00 Performance by 2-U-Neek

Goodnight and
See You Next Year!

24





Eileen Kwan

Eileen Kwan is an award-winning healthcare marketing strategist, executive producer, and renowned host for digital web-series and live events. Eileen has produced shows for media conglomerates such as AT&T and Viacom CBS. She is also a seasoned performer with appearances on Pan-Asian broadcasting stations including: KAZN AM 1300, Eastern Broadcasting Company, and Mnet Media. Eileen has hosted and moderated more than 35 events for non-profit organizations, including: Asia Society Southern California, Chinatown Service Center, Hong Kong Association of Southern California, Chinese Chamber of Commerce of Los Angeles, and Taiwan Benevolent Association of California.

Eileen obtained her Master's degree in Communication Management from the University of Southern California with a primary goal: to connect individuals to a greater purpose. Within her personal mission, she served as First Princess and Miss Friendship of the 2012 Miss Los Angeles Chinatown Court, as a worship leader of her faith-based community, and as a Program Director for the Dandelion School for Migrant Children in Beijing, China and Planned Parenthood Los Angeles. She now works as the Executive Director of Strategic Marketing for the University of California Riverside Health, promoting high-quality healthcare access to one of the most medically-undeserved areas in the nation.



Gene Hui

Gene Hui is the Patient Experience Manager at Chinatown Service Center Community Health (CSC Health). In this position, Gene works alongside cross functional teams such as healthcare leadership, quality committee, clinic operations, and medical providers to improve patient experience at their many clinics. Prior to transitioning into healthcare, Gene held many leadership positions in a variety of industries including Distribution, Retail, Restaurant, and Software Consulting, with a strong focus on customer experience.

Gene's passion for integrative health and wellness, fostered by his firsthand experience seeing the benefits of blending the best of Eastern and Western medicine in the care of patients, prompted a mid-career switch. In his current role, he is working with CSC Health to further introduce the principles of integrative East-West medicine into their patient care continuum to help improve health outcomes for patients. Gene earned his Bachelor's degree in Economics, Master's in Business Administration and Public Health from the University of California Los Angeles, making him a proud triple Bruin.



Opening Ceremony presented by Lung Kong Ming Yee Hing Association

Lung Kong Tin Yee Association of Los Angeles has served the L.A. Chinese immigrant community since about 1949, impacting the lives of countless generations of Chinese families trying to make their way here in America. Not only is Lung Kong represented by the Liu, Guan, Zhang, and Zhao surnames, but it has also broadly welcomed all families and contributed to the Chinese community overall. Lung Kong's Ming Yee Hing Lion Dance Group carries on the traditions of lion dance representing historical ancestors that embody the foundation of Lung Kong. The yellow lion represents Liu Bei, red lion represents Guan Yu, black lion represents Zhang Fei, and the colorful lion represents Zhao Yun. These 4 sworn brothers were also the famed tiger generals in the Three Kingdoms history of China, and whose principles are still honored by Lung Kong today.

2-U-Neek

AKA "The Texas Twins"

2-U-Neek AKA "The Texas Twins" is a pop and R&B entertainment group that consists of twins Ashley and Ashton. 2-U-Neek is originally from San Antonio, Texas but have relocated to Los Angeles, CA to pursue their music and acting goals. 2-U-Neek are represented by ASCAP for their songwriting. 2-U-Neek has released a full length album entitled *The Birth*, which received national distribution and earned them a Grammy entry. Their most recent album *2R>1 (Two Are Greater Than One)* where Ashley and Ashton penned most of the lyrics. Ashton is the key music producer on this project. Their music is family -friendly and appeals to a diverse group of ethnicities and ages. 2-U-Neek has booked shows to open or pre-shows for Disney's Raven, Jonas Brothers, Jamie Foxx, theme career (need a company jingle/ voiceover.. We got you). 2-U-Neek is always at work creating new music as well as showcasing their acting skills on TV and film projects. Be on the lookout for Supa Twins 2-U-Neek.



Health Net is proud to support Chinatown Service Center's 52nd Anniversary Celebration Gala.

Providing communities with affordable health coverage for more than 40 years.



With the end of the public health emergency, Medi-Cal enrollees need to renew their coverage before June 2024. Scan code for more info.



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THANKS FOR ALL THAT YOU DO.

City National® proudly supports the
CHINATOWN SERVICE CENTER.



Discover *The way up*® at cnb.com

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1849136-09

Congressmember **JUDY CHU**

CELEBRATES



華埠服務中心
Chinatown Service Center

52nd Annual Fundraising Gala



Representing California's 28th Congressional District

**Congratulations,
Chinatown Service Center
for 52 Years of Services!**

**Best Wishes,
Mary Wong Mizroch**



**Warmest Congratulations and Heartfelt
Wishes to Chinatown Service Center
as they celebrate their 52nd Anniversary!**

*With Love,
Eric Hsu & the Hsu Family*

社會服務部

SOCIAL SERVICES

Social Service has a long-standing history of providing comprehensive services designed to empower families and individuals through in-depth, integrated case management that addresses their health, social, and economic needs. Our mission is to provide high-quality service through professionally trained staff, support services, and resources to achieve positive outcomes for individuals and families.

2023 IN REVIEW

6000+

Client Serviced

42,500+

unique customer touchpoints

28



1000+

HEALTH INSURANCE ASSISTANCE



400+

UTILITIES ASSISTANCE



100+

CITIZENSHIP SERVICES



500+

CAL FRESH ASSISTANCE



30+

RENT RELIEF APPLICATIONS

Throughout this year, the Social Service Department made significant strides in tackling crucial issues affecting our community. Heavy emphasis was placed on efforts to combat food insecurity. Rental assistance provided a lifeline for those facing housing instability. Language barriers to health insurance were addressed through multilingual resources, ensuring equitable access. The department's utilities assistance programs offered vital support to families burdened by financial challenges. Through these multifaceted efforts, the Social Service Department showcased its dedication in supporting and serving our community in need.



WE'RE HAPPY TO BE AT YOUR SERVICE
-THE SOCIAL SERVICE TEAM

PROGRAM HIGHLIGHTS

Combating Food Insecurity

via Cal Fresh Enrollment

In 2023- we continued our our efforts on reducing food insecurity, particularly among older adults in AAPI populations. Through a variety of outreach initiatives, we increased our CalFresh enrollment from the prior year by 25%.



LA Grocery Voucher Program (LA GVP)

ELIGIBLE HOUSEHOLD RECEIVED \$600 TO \$900

The LA GVP is a emergency federal and state COVID-19 funded relief program that delivered emergency food and support to LA County households in the form of grocery gift cards. The purpose was to reach low-income populations not currently served by existing food safety net programs like CalFresh.

875

Household Enrolled
thus far

\$586K+

valued Grocery Gift
Cards Distributed

Vaccine Outreach

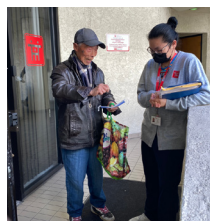


Through our ongoing efforts aimed at COVID-19 and MPOX vaccination outreach and education, we continue to elevate the voices of the LGBTQIA+ community even as the pandemic wind down.

Ramping up our efforts in housing services



Mr. & Mrs. Chan (85M & 85F)
Attain stable housing for the
couple - Placed Mrs. Chan in
nursing home



Mr. Chow (95M)
Resolved landlord
conflict



Ms. Glowacka (89F)
Found shelter for homeless
client



Client with Rental Check

Eviction Prevention

via Rental Assistance

Our rental relief program assisted 36 households avoid eviction. In total the program paid \$75,791 in rental arrears to landlords

\$75,791

Paid in rental arrears

36

Households avoided
eviction

Building strong financial foundations for individuals, families, and small businesses

Small Business Program

The Small Business Program has the transformative potential of supporting small, family-owned businesses in culturally significant regions like Chinatown and San Gabriel Valley areas. By offering guidance in entrepreneurship and navigating intricate regulations, this assistance proves invaluable in driving the success and long-term viability of these local enterprises. Empowering them with knowledge, resources, and unwavering support benefits the entrepreneurs themselves and also contributes to the overall growth of the community. Additionally, this support plays a crucial role in preserving the unique cultural heritage of the Chinatown and San Gabriel Valley region.



32

Becoming Grant & Loan Ready

As experts on the business operations side, we began concentrating our efforts on helping small businesses become grant and loan ready by assisting these businesses through the creation of robust business plans and financial projections while educating them on their financials, all of which are crucial for their long-term success and resilience.

Additionally, helping them create detailed financial projections is invaluable. Many small business owners might not have had the opportunity or expertise to analyze their financials comprehensively. Understanding the numbers behind their day-to-day operations can help them identify areas of improvement, cost-saving opportunities, and areas where they can reinvest for growth.

By guiding them through topics like identifying target markets, expansion strategies, and SWOT analysis, we are enabling them to have a clearer understanding of their market position and competitive advantages. This will allow them to make informed decisions and align their business goals with the changing market dynamics.



Financial Empowerment & Free Tax Preparation

The Volunteer Income Tax Assistance (VITA) program serves as a significant avenue for aiding individuals and families in maneuvering the intricacies of the US income tax system. Through the provision of free tax assistance, this program offers a vital service that enables people to fulfill their legal tax obligations and access their tax credits and refunds.

33

By extending free tax assistance through VITA, we actively contribute to promoting financial literacy and bolstering the economic well-being of community members. The impact of our efforts transcends mere tax assistance, as we play a pivotal role in fostering a more equitable and informed tax system that benefits all individuals and families.

Tax Returns Prepared
1,210

Total Refunds
\$ 690,188

EITC Counts
264

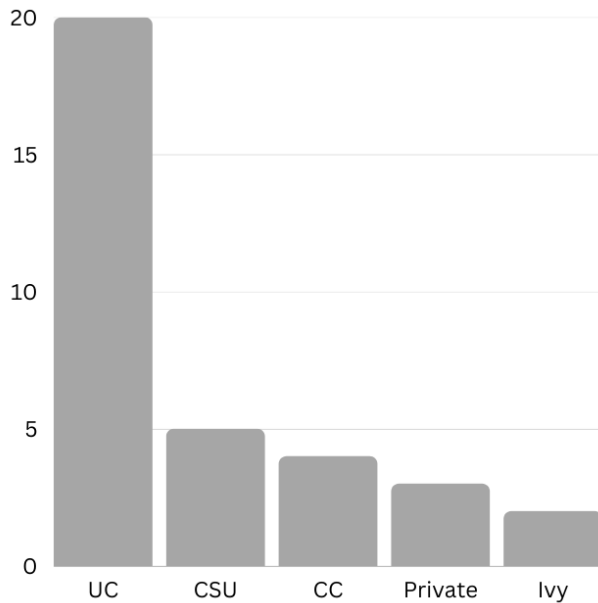
EITC Credits
\$ 311,640

Volunteers
62

Volunteer Hours
2,064

2023 High School Graduates

This year, we are proud to announce that a remarkable total of 34 high school youths have successfully graduated and will be attending college next school year.



34

- CSU Fullerton
- CSU Los Angeles
- CSU Northridge
- Cal Poly Pomona
- UC Berkeley
- UC Irvine
- UC Merced
- UC Riverside
- UC San Diego
- UC Santa Barbara
- UC Santa Cruz
- UC Los Angeles
- Pasadena City College
- University of Southern California
- Harvey Mudd
- Middlebury College
- Stanford University

Academic Mentoring & Summer Enrichment

Last year in 2022, we began offering services to students as young as 1st grade for the first time. Through our after-school program and summer enrichment program, we successfully served a total of 105 youths. Notably, 75% of the participants demonstrated improvement from one report card to the next.



Students getting tutored with homework

Field Trips

This year, we were fortunate to participate in two exciting field trips, made possible by the sponsorship of District 1's Hilda Solis. With their generous support, we took the youths on visits to both the Los Angeles Zoo and the Los Angeles County Museum of Art.



Group picture at LA Zoo

Background

Since its establishment in 2000, the CSC Youth Center has been a vital sanctuary for young individuals aged 11 to 21. However, as of 2022, we have expanded our services to accommodate a broader age range, now catering to youths aged 5 to 21. Our youth center warmly welcomes students from elementary, middle, and high schools, offering a safe haven and a supportive environment during after-school hours from 2:30pm to 6pm. Here, they can seek refuge, receive academic support, gain assistance with post-secondary education and work readiness, and even find guidance for summer internships.



Financial Literacy Workshop

This year, we have extended our workshops to the youths in the San Gabriel Valley. We organized a series of college-readiness and financial literacy workshops, which took place at the Monterey Park Bruggemeyer Library.

In addition to our existing work-readiness programs, we have introduced a paid internship program for high school youths aged 14-18. This program offers valuable work experience and enables participants to enhance their professional skills.

Services

Youth Center offers a comprehensive range of services for youths of all ages. Some of these services include:

- College and Work-Readiness Program
- Leadership through Volunteerism
- Academic Mentoring and Tutoring
- Financial Literacy
- Scholarship Opportunities
- Summer Enrichment Program

College- and Work-Readiness

We provide complimentary college preparation workshops at our youth center, aimed at helping high school students prepare for their journey into higher education. Our workshops offer invaluable assistance in navigating financial aid and various college-related applications. Additionally, we offer free workshops specifically designed to guide youths through the college admissions process, refine their college essays, and explore strategies for financing their education.

35



2023 High School Graduates

Jack Cheng, JD, CHC, CHPC

Chief Operations Officer

Dear Friends,

As we gather at this year's annual gala, we stand on the threshold of a new era in healthcare. The world is steadily moving beyond the grip of the COVID-19 pandemic, and with it comes both promise of expansion and the imperative to elevate our standards in the healthcare environment. It is with immense gratitude and renewed determination that we express our sincerest appreciation to each one of you who has been an unwavering pillar of support.

In the face of unprecedented challenges, our CSC family united with thousands of supporters, transforming adversity into an opportunity for growth. Your financial contributions and vital supplies enables us to not only adapt but also to enhance our services, ensuring the safety and well-being of both our dedicated staff and the patients we are privileged to serve. The outpouring of love, selflessness and generosity that accompanied this shared experience reaffirmed our faith in the power of community.



Our deep-rooted commitment to public health leadership remains steadfast, and we extend our heartfelt thanks to the communities we serve for entrusting us during times of healthcare crisis. To the brave and resilient patients who sought solace with our doors, whether in person or through telehealth, we salute your courage and extend our unwavering support.

Since the onset of the pandemic, CSC has been at the forefront, timelessly delivering essential services to our community. We take immense pride in having administered over 92,000 COVID-19 vaccine doses, distributing more than 300,000 tests kits, conducting tests for over 30,000 patients, and providing vital antiviral medications to the community. These accomplishments stand as a testament to our dedication, and we invite you to peruse the remarkable journey chronicled within these pages.

However, even as we celebrate our achievements, we acknowledge that our journey is far from complete. The road ahead, marked by the enduring impact of the pandemic- job insecurity, mental health challenges, and the rise of chronic illnesses- require unwavering dedication. Yet, is in moments of trial that our resilience shines brightest. We draw inspiration from the innovative spirit that has defined our response to adversity, the adaptability that has see us through challenges, and the unity that has fortified our commitment to care for the vulnerable.

We extend an earnest invitation to you all: join us in fortifying our foundations and propelling us towards new heights. As we continue to extend compassionate healthcare to the support are invaluable beacons of hope.

In closing, we wish you good health, prosperity, and the unshakable belief in the impact that unity can bring. Let us look forward, hand in hand, as we navigate the path to a brighter and healthier future.

Be well, stay well!

Jack Cheng, JD, CHC, CHPC



Dental Department

The Dental department continues to offer specialized services to the community. Our providers are able to restore missing teeth with implants. In addition, our Oral Facial Pain team treats patients with TMJ disorders through acupuncture and other proven methodologies.



38



Raymond Kwok DMD is treating patient with oral facial pain with dental acupuncture



Chief Dentist, Edward Lew DMD using CBCT machine to work on implant cases.

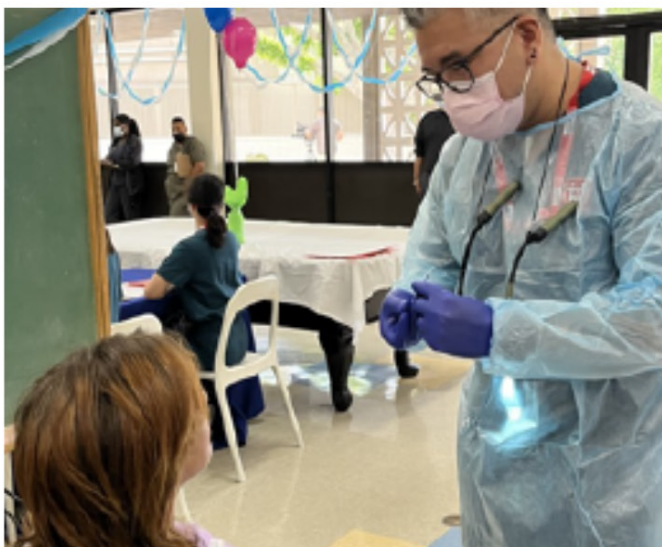


Outreach event for Temporomandibular Disorder Screening and oral health screening at Senior Day Care Center





Our team is always looking for ways to assist the community through outreach events and had a successful Dental Day at Gateway Hospital. We were able to provide free oral screenings, fluoride varnish, and oral hygiene education to patients at the Hospital.



We will continue to provide excellent care to the community and continue to build one smile at the time.

Behavioral Health Division

心理諮商部



Chinatown Service Center's Behavioral Health Division (BHD) is committed to providing culturally informed and language-specific counseling/therapy, psychiatry, and case management services to low-income populations.



Forward & Innovative Movement

This year we're focusing on forward and innovative maneuvers in the mental health field to provide therapeutic solutions that differ from the conventional way we view behavioral health. To provide holistic care, we strengthened our case management, integrated care, and educational programming.



Our 2023!



1,515

Clients Served
As of August 2023



62

BHD Staff Members

40



New Staff

Therapists: Derik Lu, Jenny Jin, Brian Yau, Hejia Tian, Hsiao Wen Lee, Jocelyn de Jesus, Luis Torres, Emily Cheng, Yiling Li

Case Managers: Briana Padilla, Gary Chen, Yanqin (Eva) Li

Administrative: Ana Su, Sunny Yang, Andy Zhou, Miaoyin Shi

Adela Marquez (**Integrated Service Coordinator**), Cynthia Chen (**Intake Counselor & Coordinator**), Cindy Zhao, Jon Ng (**Outreach**)

Interns: Leslie Yick, Geoffrey Kwok, Christine Okimura, Kristen Chung



HIGHLIGHTS!

MPK Hope Resiliency Center

We opened up the Monterey Park Hope Resiliency Center, a multi-agency community center offering resources, activities, and support that center around healing & resiliency.

Combatting Anti-Asian Hate

As a non-profit organization providing services for the community, BHD has launched an educational campaign to combat against anti-Asian hate.

Discover Your Mental Wellness

In 3 successful events, BHD connected with over 1,000 community members through wellness activities, food, and prizes to spread awareness on the importance of mental health.

Expansion of MAT

BHD has expanded on our Medicated-Assisted Treatment services through improved coordination and enhancing patient care outcomes.



16.5%

**Increase of Clients
Seen from 2022 to Now**



4-96

**Ages of All
Clients Served**



496

**Case Management
Clients**



441

Psychiatric Clients



BHD PROGRAMS

- Individual, Couple, and Family Counseling
- Group Counseling
- Child Abuse Prevention, Intervention, and Treatment
- Case Management
- Domestic Violence Perpetrator Group
- Family Caregiver Support Program
- Field-based Services for Older Adults
- Substance Use Counseling
- Medicated-Assisted Treatment
- Substance Use Counseling
- Parenting Class
- Partnerships for Families
- Prevention & Aftercare



4

BH Service Locations:

Chinatown, Alhambra, Monterey Park, MPK Hope Resiliency Center (NEW!)

BHD TEAM!





55
Clients Enrolled by 7/31/2023

Pilot Internship Program

The Pilot Internship Program is committed to tailoring towards individuals with limited language skills, minimal work experience, and employment challenges. As a result, we have set the following goals for our program:

- Focus on supporting participants to develop essential skills and boost confidence for a fulfilling career.
- Identify job sites by expanding our network of diverse partners and employers to secure sustainable opportunities for our clients.
- Build a future where skills and determination lead to endless possibilities.

Workforce Development Program

The Workforce Program, newly launched in March of 2023, is dedicated to supporting clients in achieving career goals by overcoming barriers to employment. We believe everyone deserves a chance to develop their potential and pursue a career in this job market. To do so, we have set the following goals in place:

- Address clients' specific needs and readiness for the job market.
- Provide personalized career plans, training, and resources, including but not limited to resume writing, mock interviews, and other supportive services.
- Empower clients for a fulfilling and prosperous future in the workforce.

Between March and July of 2023, we have assisted 55 clients, of which ...



are
Immigrants



prepared in
Job Readiness



received
Supportive Services



are furthering
their Education

In addition ...

4

are a part of our
Pilot Internship Program

Ways to Get Involved

Job Sites

Let us help you find an employee to meet your needs. Whether it's a job opening or internship opportunities, we would love to work with you!

Volunteers

Join us in making an impact and creating a positive change by leading mock interviews, resume reviews/critiques, workshops/trainings, etc.

*To learn more about our program or about how to get involved,
please contact our team at workforce@cscla.org.*



To drive equitable economic development to promote community prosperity by empowering small businesses through access to capital, resources, and support



At CSC Lending, we are wholeheartedly committed to leveling the playing field, ensuring that members of underrepresented communities have a fair and equal chance at obtaining the necessary funds to turn their dreams into a reality. What truly sets 'CSC Lending' apart is our specially crafted and inclusive process, designed to provide everyone with a fair and equitable opportunity. We delve beyond the surface level, making a genuine effort to better understand the entrepreneur and their vision before coming to a decision. We also offer different ways to validate income such as through bank statements and site visits. From start to finish, applicants can expect personalized services and valuable insights throughout the application process.

No-cost Technical Assistance

- Creating Business Plan & Financial Projection
- Document Collection
- On Going Business Technical Assistance on Marketing, Operations, and others

- \$5,000 - \$50,000
- People Centered Loans
- Non-Traditional Credit
- Business Assistance

Scan our QR Code
and access to our
website for more
information



Administration

Peter Ng	Chief Executive Officer
Yeryca Ramos	Chief Financial Officer
Daisy Ma	Chief Government & Community Relations Officer
Annie Chan	Fiscal Manager
Mariana Abdelkoudous	Project Accountant
Dorothy Hong	Project Accountant/ Facility Specialist
Sherry Fong	Accountant Manager
William Duong	Accountant
Vanessa McCollum	Accountant
Jamie Huang	Biller
Emma Lopez	Revenue Cycle/ Compliance Representative
Jennifer Pan	Billing and Coder
Sharon Van	Medical Billing Assistant
Elaine Wong	Billing Specialist

Human Resources

Peggy Setiono	HR Manager
Aaron Quan	HR Coordinator
Jonathan Chiu	HR Administrative Assistant

Information Technology

Jerry Lim	IT Manager
Tony Chen	Jr. Systems Administrator
Bing-Shi Yee	IT Support
Andy Hsu	IT Support

Development

Elyse Hwu	Director of Development
Carol Li	Development Coordinator
Peggy Zhou	Junior Graphic Designer

Social Services – Chinatown

Kerry Situ	Director of Programs
Amy Zhao	Program Manager
Gary Gee	Program Navigator
Sophia Leung	Lead Case Manager
Sheena Lui	Case Manager
Tanya Wong	Case Manager
Donna Kong	Case Aide
Angel Wong	Case Aide

Social Services – Monterey Park

Macy Chen	Program Supervisor
Jessica Tran	Lead Case Manager
Elaine Chen	Case Manager
Lydia Xie	Case Manager
Jean Chu	Case Aide
Yumian Huang	In-Home Provider
Yin Ming Kwong	In-Home Provider
Sujun Liang	In-Home Provider
Jiankai Lin	In-Home Provider
Juan Lin	In-Home Provider
Eva Wong	In-Home Provider
Lianyun Xue	In-Home Provider

Workforce Development

Jean Chan	Employment Service Program Manager
Tim Yuan	Employment Specialist

Optometry – Chinatown

Dr. Lillian Trinh	Optometrist
Dr. Steven Lai	Optometrist
Jimmy Lee	Optician Level III
Weng Hong (Keith) Kee	Optometry Coordinator
Rao Chen	Patient Care Coordinator

Optometry – Alhambra

Dr. Cindy Wu	Optometrist
Ruilan Chen	Optician
Michelle Law	Patient Care Coordinator

Youth Center

Vicky Wong	Program Director
Jenny Zhou	Youth Center Supervisor
Rocio De La Luz	Tutor
Autumn Loyola	Tutor
Shinny Ng	College and Career Specialist
Sierra Chu	After School Program Coordinator
Irene Tan	Tutor

Community Economic Development

Yun-Chung (Jon) Lin	CED Manager
Eddy Kam Lee	CED Coordinator
Wai Lun (Alan) Cheung	VITA Site Coordinator & Financial Counselor
Zifeng (Johnny) Huang	Business Counselor

Community Health Center – Chinatown

Jack Cheng	Chief Operating Officer
Dr. Joshua Tseng	Chief Medical Officer
Dr. Andrew Lam	Director of Operations - Simulation Center
Angela Ching	Clinic Operations Manager
Gene Hui	Patient Experience Manager
Luv Lalwani	EMR Systems Int. & Imp. Manager
Kenny Ngo	EMR Support Analyst
Laura Lai	Quality Improvement Coordinator
Jun Jie Guan	Referral Coordinator
Baldwin Le	Referral Coordinator
Kaitlin Pham	Referral Coordinator
Fung (Christina) Wan	Outreach Supervisor
Jin (Jenny) Peng	Community Outreach Specialist
Nicole Chen	Patient Care Coordinator
William Tsui	ECM Coordinator CO-Lead
Ricardo Yuan	ECM Coordinator CO-Lead
Nemo Zhu	ECM Care Coordinator
Jorge Garcia	ECM Care Coordinator
Mya Win	Medical Records Assistant
Tia Foot	Project Assistant
Annie Law	Program Coordinator
Alexander Pineda	Data Entry
Xiyan Wu	Data Entry

Medical Clinic – Chinatown

Dr. Michael Borookhim	Medical Director
Dr. Kenny Huang	Podiatrist
Dr. Jae Choe	Physician
Eing Min Chang	Medical Chart Reviewer
Dr. Ricky Chang	Internal Medicine Physician
Dr. Sara Ptasnik	Pediatric Physician
Julia Lee-Yeh	Nurse Practitioner
Chu Yu (Grace) Huang	Nurse Practitioner
Cho Win	Nurse Practitioner Resident
Kristine Chien	Physician Associates
Xiaoying Zhong	Lead Medical Assistant
Yong Hong Ma	Medical Assistant
Miguel Maya	Medical Assistant
Edith Law	Medical Assistant
Jing Tao	Medical Assistant
Yvanna Wu	Medical Assistant
Monica Tsang	Medical Assistant
Lisa Ngo	Medical Assistant
Emily Lam	Patient Care Coordinator
Andye Lam	Patient Care Coordinator
Katie Xie	Patient Care Coordinator
Nancy Chieu	Patient Care Coordinator
Cindy Ly	Patient Care Coordinator
Cathy Ly	Patient Care Coordinator
Jackie Dang	Patient Care Coordinator
Lorraine Lee	Patient Care Coordinator
David Wu	Patient Care Coordinator

Medical Clinic – Alhambra

Ling Lee	Nurse Practitioner Lead
Emily Chan	Nurse Practitioner
Eric Cheung	Physician Associate
Meeling (Angela) Tse	Lead LVN
Gloria Alvarez	Medical Assistant
Tony Quon	Medical Assistant
Ivan Lee	Medical Assistant
Zian Fang	Medical Assistant
Mary Yang	Patient Care Coordinator
	Supervisor
Kit Yung (Gloria) Poon	Patient Care Coordinator

Medical Clinic – Monterey Park

Dr. Derek Cheung	Physician
Mayling Chau	Nurse Practitioner
George Leung	Chiropractor
Anne Wang	Acupuncturist
Shihui Huang	Acupuncturist
Yan Jie (Mandy) Yan	Lead Medical Assistant
Wei (Vivian) Pu	LVN
Ana Ambriz Rosales	Medical Assistant
Paula Phu	Medical Assistant
Whitney Khin	Admin Medical Assistant
Sabrina Lieu	Patient Care Coordinator
Queenie Choi	Patient Care Coordinator
Su Li Hu	Chiropractor Assistant

Medical Clinic – San Gabriel

Dr. Cheryl Chu	Physician
David Chen	Nurse Practitioner
Alma Gonzalez	Lead Medical Assistant
Fan Chi (Dana) Kung	Medical Assistant
Angel Ku	Medical Assistant
Josie Fu	Medical Assistant
Shirley Lao	Patient Care Coordinator
Johanna Tse	Patient Care Coordinator

Dental Clinic

Dr. Edward Lew	Chief Dental Officer
Dr. Raymond Kwok	Dentist
Dr. William Pomeroy	Dentist
Dr. Bernard Koo	Dentist
Dr. Wing (Carol) Chan	Dentist
Dr. Kelly Lien	Dentist
Dr. Shu-yu (Emily) Chu	Dentist
Dr. Cathy Mak	Dentist
Dr. Noel DeLeon	Dentist
Dr. Yen Bich Phan	Dentist
Jing Yun Zhang	Dental Hygienist
Cecily Lau	Dental Department Manager
Hui Yi (Iris) Zhu	Dental Assistant Manager
Yingpei Zhang	Lead DA (Chinatown)
Huifeng (Rachel) Guan	Lead DA (San Gabriel)
Michelle Yu	Lead DA (Monterey Park)
Susie Situ	Lead DA (Alhambra)
Elisa Chiang	Dental Assistant
Emeline Chiang	Dental Assistant
Hin-Ling (Linda) Chui	Dental Assistant
Wenjie (Salin) Xu	Dental Assistant
Jin Chan (Annie) Wu	Dental Assistant
Ping (Amy) Ji	Dental Assistant
Rina Wu	Dental Assistant
Shasha Zhu	Dental Assistant
Xing Hua (Sara) Lee	Dental Assistant
Wing Ping Fong	Dental Assistant
Hein Htet	Dental Assistant
Naibin Kang	Dental Assistant
Bao Shan (Connie) Deng	Dental Assistant
Shulin (Ada) Li	Dental Assistant
Trang Buu (Evie) Luong	Dental Coordinator
Xiaoying (Amy) Li	Dental Office Assistant
Diana Lo	Dental Office Assistant
Elm Wang	Dental Office Assistant
Jennie Lam	Dental Office Assistant
Jiemin (Mandy) Chen	Dental Office Assistant
Ginny Su	Dental Office Assistant
Pui Wan (Fornia) Ho	Dental Office Assistant
Yaobo Liang	Dental Office Assistant
Xufeng Weng	Dental Office Assistant

Behavioral Health – Monterey Park

Chun Mei Lam	Operations Manager
Xuan Yu (Nick) Zhang	Project Manager
Derik Lu	Clinical Supervisor
Janico Cheong	System Analyst
Yiling (Elaine) Li	Outpatient Therapist
Barry Law	Administrative Assistant

華埠服務中心

Staff

Behavioral Health – Alhambra

Jackie Ngo	Program Manager
Dorothy Xie	Program Supervisor
Nicole Chan	Clinical Supervisor
Siyi (Joely) Zheng	Clinical Supervisor
Arielle Lopez	Outpatient Therapist
Ke Sun	Outpatient Therapist
Yi Zhang	Outpatient Therapist
Brian Yau	Outpatient Therapist
Isabella Goeders	Counselor III
Tina Lu	Counselor II
Ho (Stephen) Chan	Counselor II
Katy Yiu	Counselor II
Jocelyn De Jesus	Counselor II
Holly Yang	Counselor II
Felix Chan	Substance Use Counselor
Monica Cua	Enrichment Coordinator
April (Yu) Pei	Case Manager
Eva Li	Case Manager
Andrew Han	Program and Data Specialist
Selene Barrera	Administrative Supervisor
Ka Chun (Jon) Ng	Communications Coordinator
Liang (Cindy) Zhao	Outreach Administrator
Andrew Taam	Administrative Assistant
Sunny Yang	Administrative Assistant
Miaoyin Shi	Program Admin
Haichan Huang	Respite Care Provider
Bilian Wang	Respite Care Provider
Qing Ye	Respite Care Provider
Brian Yuon	Respite Care Provider

Monterey Park Resiliency Center

Ashley Tatang	Resiliency Center Manager
Janet Yu	Behavioral Health Supervisor
Pinky Wong	Patient Care Coordinator

Updated 09/13/2023

Behavioral Health – Chinatown

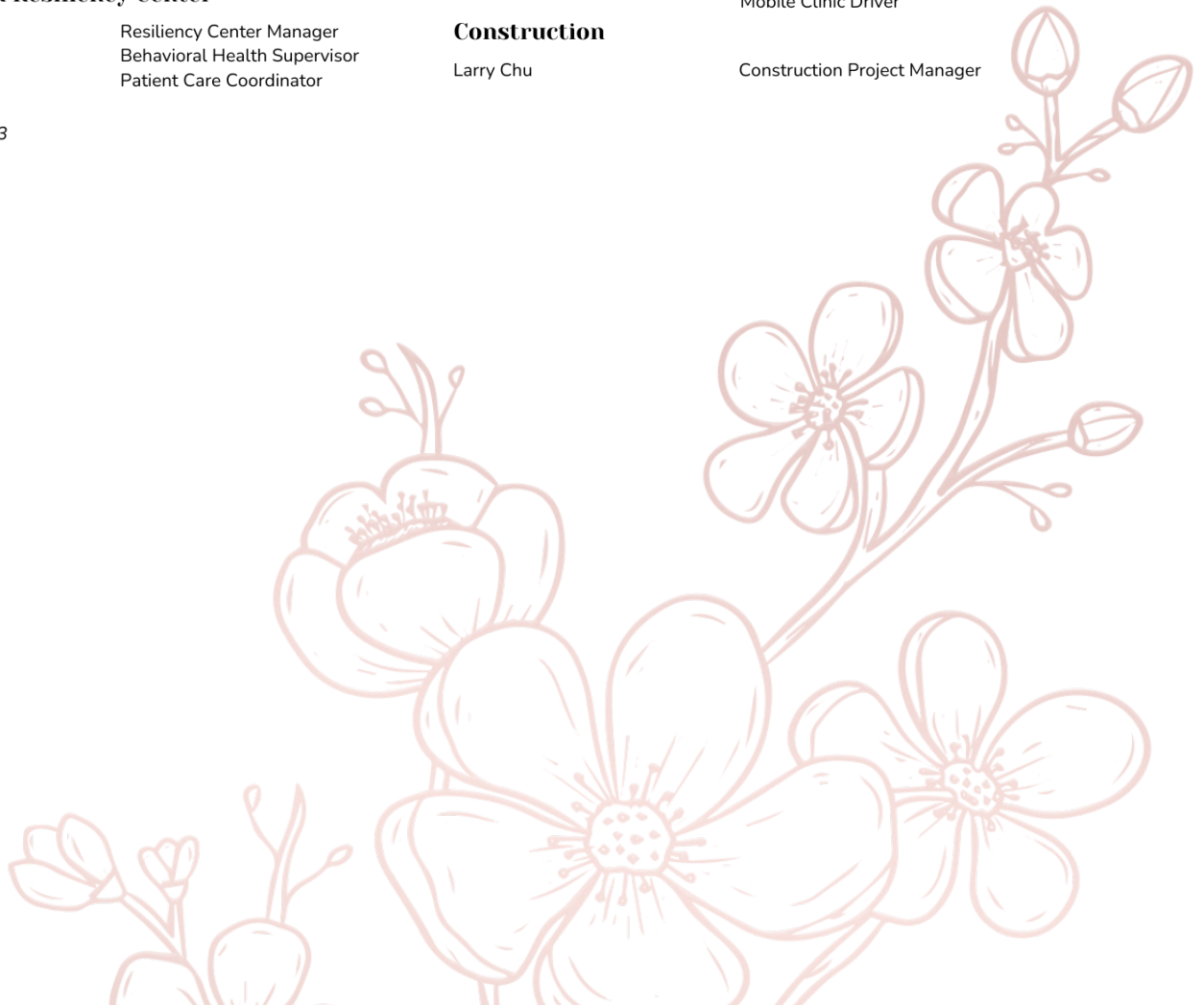
Dr. Matthew Wong	Chief Medical Officer
Nina Loc	Director of Behavioral Health
Jordan Royer	Psychiatric Mental Health
	Nurse Practitioner
	MAT Physician
Dr. Deirdre Habermehl	Director of Clinical Training
Nancy Chang Ho	Clinical Supervisor
Yufeng (Echo) Yang	Outpatient Therapist
Hsiao Wen Lee	Outpatient Therapist
Alvin Fong	Outpatient Therapist
Emily Cheng	Outpatient Therapist
Hejia Tian	Outpatient Therapist
Jenny Jin	Outpatient Therapist
Luis Torres	Outpatient Therapist
Cynthia Chan	Intake Counselor and Coordinator
Lishi (Leo) Huang	Substance Abuse Counselor
Briana Padilla	Case Manager Supervisor
Oscar Patrana	Case Manager
Yong Hao (Gary) Chen	Case Manager
Adela Marquez	Integrated Service Coordinator
Shirley Banh	Community Educator
Tiffany Ritiau	Assistant Director
Grace Tang	Administrative Supervisor
Ming Hang (Gary) Lam	Patient Care Coordinator
Ana Su	Administrative Assistant
Jianchang (Andy) Zhou	Administrative Assistant

Facility

Roger Ip	Mobile Clinic Driver/ Care Coordinator
German Hernandez	Facility Maintenance Specialist & Mobile Clinic Driver

Construction

Larry Chu	Construction Project Manager
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ROYAL BUSINESS BANK 皇佳商業銀行

WWW.ROYALBUSINESSBANKUSA.COM

California

Los Angeles Headquarters
1055 Wilshire Blvd., #1200
Los Angeles, CA 90017
(213) 627-9888

Irvine Branch
14725 Jeffrey Rd
Irvine, CA 92618
(949) 541-3550

San Gabriel Branch
123 E. Valley Blvd., #101
San Gabriel, CA 91776
(626) 307-7500

Arcadia Branch
901 S. Baldwin Ave
Arcadia, CA 91007
(626) 802-6222

Monterey Park Branch
700 W Garvey Ave
Monterey Park, CA 91754
(626) 570-4800

Silverlake Branch
1912 Sunset Blvd
Los Angeles, CA 90026
(213) 989-1000

Cerritos Branch
11304 1/2 South St
Cerritos, CA 90703
(562) 865-9898

Oxnard Branch
400 E. Esplanade Dr., #105
Oxnard, CA 93036
(805) 604-7600

Torrance Branch
23740 Hawthorne Blvd., #103
Torrance, CA 90505
(310) 602-4500

Diamond Bar Branch 1139 S.
Diamond Bar Blvd., #E
Diamond Bar, CA 91765
(909) 348-5188

Rowland Heights Branch
1709 S. Nogales St., #100
Rowland Heights, CA 91748
(626) 322-1200

Westlake Village Branch
3366 E. Thousand Oaks Blvd
Thousand Oaks, CA 91362
(805) 497-2776

Nevada

Spring Mountain Branch
3919 Spring Mountain Rd
Las Vegas, NV 89102
(702) 889-9822

Illinois

Chicago Main Branch
Bridgeport Branch

Hawaii

Hawaii Main Branch
765 Bishop St
Honolulu, HI 96813
(808) 543-3700

New York

Brooklyn Main Branch
59th Street Branch
Bensonhurst Branch
Canal Street Branch
Elmhurst Branch
Flushing South Branch
Roosevelt Branch
Edison Branch, New Jersey

NASDAQ: RBB





**UNIVERSAL CHUNG WAH FUNERAL DIRECTORS
& UNIVERSAL FUNERAL CHAPEL**
FUNERAL HOMES & CREMATIONS

- 傳統打齋場地
- 代售各地墓園
- 專家製殮化妝
- 通曉中西禮俗
- 國外殯儀安排
- 運送各地遺體

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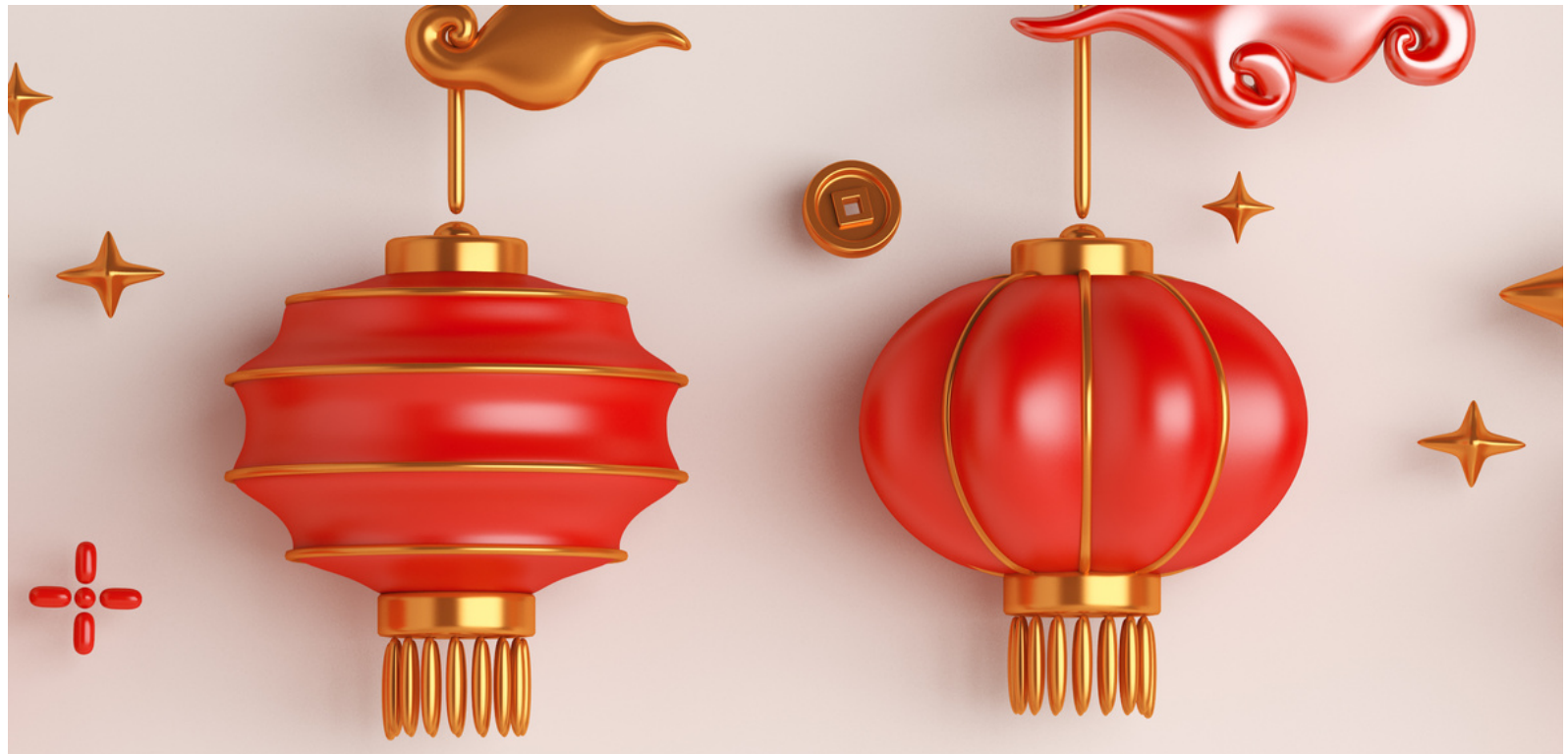
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Here's to Chinatown Service Center's 52nd Anniversary Celebration Gala!

Cheers,
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* This page was last updated on 9/19/2023.

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