

Free Income Tax Assistance Program 2010 (2009 Tax Year) Highlights

743 low to moderate income taxpayers
assisted.

For
653 e-filed Tax Returns

Total Tax Refund
\$711,029

including

Earned Income Tax Credits (EITC)
\$332,435

Child Tax Credits
\$87,868

BEST CUSTOMER SERVICE

Greater Los Angeles
EITC CAMPAIGN PARTNERSHIP

Recognizes

CHINATOWN SERVICE CENTER

Congratulations on being the EITC Campaigns Partnership Volunteer Income Tax Assistance site that received the highest remarks for their customer service according to taxpayers that visited your site in 2010. We commend you for providing an enjoyable experience to all your taxpayers and helping promote the quality service of all free tax assistance sites throughout Los Angeles County.

Connie Stewart

Connie Stewart
Los Angeles Territory Manager
IRS Stakeholder Partnerships, Education & Communication (SPEK)

Elise Buhk

Elise Buhk
President & CEO
United Way of Greater Los Angeles



LIVE UNITED United Way
TO CREATE PATHWAYS OUT OF POVERTY

THANK YOU!

Our **68** Volunteers

Cathay Bank Foundation

United Way of Greater Los Angeles

Republic Bank

